



Department of
Job and Family Services

Mike DeWine, Governor
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Starting Nov. 17: New Log-In Pathway Create Your OH|ID Today!



Changes are coming to the log-in pathway individuals will use to file claims for unemployment benefits in Ohio. You can take steps now to make this transition as easy as possible – by creating an OH|ID today!

What's OH|ID?

An OH|ID is an online user account that provides a secure, personalized experience for Ohioans to interact with multiple state agencies, programs, and services—all with a single username and password. OH|ID was developed by the Ohio Department of Administrative Services' InnovateOhio Platform. It meets all federal and state security standards.

What does this mean for you?

Starting Nov. 17, Ohio's unemployment insurance program will **require** you to use an OH|ID to log unemployment benefit system. We **strongly encourage you** to create an OH|ID account **as soon as possible** to avoid delays in filing your weekly claims.

How do I create an OH|ID account?

- 1) Go to ohid.ohio.gov.

The screenshot shows the OH|ID website interface. On the left, the OH|ID logo is at the top, followed by the text 'One state. One Account. Your OH|ID.' Below this, a paragraph explains that OH|ID is a secure way for Ohioans and businesses to interact with multiple state agencies. At the bottom of this section, a 'Create Account' button is highlighted with a red rectangle. On the right, the 'Log into OH|ID' section contains input fields for 'OHID (Username)' and 'Password', each with a 'Forgot' link below it. A 'Log in' button is at the bottom of this section. At the very bottom of the page, there is a link that says 'Find out more about OH|ID >'.

- 2) Click "Create Account."
- 3) Complete an **email verification**

For existing claimants:

Enter the personal email address that **you currently use** in your unemployment account.
Then click "Verify."

For new applicants:

Enter the personal email address that you **plan to use** in your unemployment account.
Then click "Verify."

- 4) You will receive an email containing your six-digit verification code from
DONOTREPLY-Enterpriseldentity@ohio.gov.

- 5) Enter this 6-digit verification code in the pop-up message on the registration page. Then click **“Verify.”**
- 6) Finish the **additional 5 steps** to create your Profile.
- 7) Click **“Create Account”** when you’re done.
- 8) You will receive a registration email when your account is ready.

Look for more communications in the future with additional details and instructions.

Need help with your OH|ID?

[Get login help](#) or refer to the [OH|ID Help](#) web page to learn more about using your OH|ID.

If you need further assistance, please call **1-877-644-6562** to speak to a representative. Call center agents are available from 8 a.m. to 5 p.m. Monday through Friday. To better serve you, representatives also will be available from 9 a.m. to 1 p.m. on Sunday, November 21, and Sunday, November 28.

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